



# First-Aid Kit!

## Your Emergency DIY Guide to

## Wood Floor Spills

1

### Wood Floor Care and Maintenance

Like any floor covering, finished wood floors will show signs of wear over time. By observing a few precautions and setting up a regular cleaning routine, you can expect many years of beauty from your floor. The following are examples of the reasonable and necessary maintenance you are expected to perform. They are not intended to be an exclusive list.

1. Sweep or vacuum regularly since built-up grit can damage the surface of your flooring. The vacuum head must be a brush or felt type. Be certain the wheels of the vacuum are clean and do not damage the finish. Do not use a vacuum with a beater bar head. If you have larger hard surface areas, a backpack style vacuum with a soft bristle floor attachment can be very helpful.

2. Remove spills promptly using a soft cloth and cleaning products recommended by your flooring manufacture.

3. Avoid steam cleaners as well as using large volumes of water to clean your floor. This can severely damage your flooring.

4. We recommend Bona Hard wood cleaner with a terry cloth or microfiber flatmop. Always vacuum your floor prior to cleaning. Do not allow excess cleaner to remain on the floors surface as this may permanently damage the wood fiber.

5. Important: Do not use oil soaps, liquid or paste wax products or other household cleaners that contain citrus oils, lemon oil, tung oil, silicon, ammonia or vinegar. Use of these and other such products will harm the long-term performance of your floor and may also affect its recoat-ability.

6. Do not use 2 in 1 cleaners with polish that may contain acrylics or urethane polish to restore gloss – damage resulting from the use of these products will not be covered under warranty and produce unsatisfactory results.

### Wood Floor Care Tips

Wipe up spills immediately.

Vacuum, sweep or dust mop your hardwood floor once a week, or more, if needed. The vacuum head must be brush or felt, and a wand attachment is preferable.

Use interior and exterior doormats at entrances to collect dirt and moisture and prevent it from being tracked onto the floor.

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2

Area rugs are recommended in front of kitchen sinks, at all pivot points and within high-traffic areas. The rugs must be made of a breathable material to prevent moisture entrapment.

Place runners and area rugs (with slip-resistant backings) along high-traffic areas.

Keep animal nails trimmed to prevent finish scratches.

To prevent surface damage avoid rolling heavy appliances and furniture on the floor. Use plywood hardboard or appliance lifts, if necessary.

Use furniture leg protector pads under all furniture legs.

Replace hard, narrow furniture rollers with wide rubber rollers.

Keep the relative humidity in your home between 35% and 55%.

Protect your floor from direct sunlight.

**DON'T:** Walk across your floor in poorly maintained shoes with heel taps, spike heels or with any sharp object protruding from your shoe, or allow furniture to rest on the floor on small metal tips or hard domes.

### Hardwood Floor Care Quick Fix Tips

The following stain removal steps are to be used at your own risk. Always pretest products before application. Look for changes to the finish or flooring material. Always wear gloves and follow appropriate safety precautions.

#### Spills and Tracked-in Dirt

- Clean immediately.
- Apply Hardwood & Laminate Floor Cleaner lightly to the surface and wipe with a sponge mop or a soft cloth.
- Excess cleaner that does not evaporate immediately should be dried with a clean towel. No rinsing is necessary.

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3

### Spots Caused by Food, Water or Animals

- Apply Hardwood & Laminate Floor Cleaner to a clean soft cloth.
- Rub the area to remove the stain or spot.
- More stubborn spots may require additional cleaning with mineral spirits, followed by cleaning with Hardwood & Laminate Floor Cleaner.

### Grease/Lipstick/Crayon/Ink Spots/Rubber Heel Marks

- Apply Hardwood & Laminate Floor Cleaner to a clean soft cloth.
- Rub the area to remove the stain or spot.
- If stain remains, rub with a cloth dampened with mineral spirits and follow by cleaning the area with Hardwood & Laminate Floor Cleaner.

### Chewing Gum, Candle Wax

- Apply a sealed plastic bag filled with ice on top of the deposit.
- Wait until deposit becomes brittle enough to crumble off.
- After deposit has been removed, clean entire area Hardwood & Laminate Floor Cleaner.

### Deep Scratches/Gouges

Individual planks, strips or parquets that are heavily gouged or damaged can be replaced by a professional flooring installer.

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